

DRIVE RIDE EXPLORE - PRIVACY POLICY

PRIVACY COLLECTION STATEMENT

We at Drive Ride Explore recognise the importance of protecting your personal information. This collection statement explains how Drive Ride Explore protects your privacy and summarises how it collects, uses and discloses personal information about you. This collection statement applies to personal information we collect and hold about you in Australia only.

ABOUT DRIVE RIDE EXPLORE

'Drive Ride Explore' is the trading name of Cruse Engineering Pty Limited ABN 56 167 927 584 which located in the Launceston, Tasmania.

WHAT PERSONAL INFORMATION DOES DRIVE RIDE EXPLORE COLLECT ABOUT ME AND HOW DOES IT COLLECT IT?

When you rent a vehicle from Drive Ride Explore, we need to collect certain information from you. The service you use will determine what information we collect from you. That information may include your name, contact details, date of birth, driver's licence number, passport details and payment details. We may collect information about you from you or through, your company, your representatives or a credit reporting body. We may also use electronic tools to monitor the location, usage and servicing of your vehicle, including your speed, time, fuel consumption, distances traveled and current and previous locations visited. Some of this information collected by these electronic tools may constitute personal information within the meaning of the Privacy Act 1988 (Cth). We are required or authorised to collect some personal information under laws such as the following State/Territory vehicle registration laws: Vehicle and Traffic Act (TAS). If we are unable to collect your personal information, this may prevent us from providing our services to you or limit our ability to provide you with the level of service that you would normally expect from us. Where you provide us with personal information about someone else you must have their consent to provide their personal information to us for the purposes set out in this collection statement. By providing your personal information, you agree that it will be used and disclosed by Drive Ride Explore in accordance with this statement and our Privacy Notice. If you do not agree you must not provide your personal information and we may not be able to communicate with you or provide certain services to you.

HOW IS MY PERSONAL INFORMATION USED OR DISCLOSED BY DRIVE RIDE EXPLORE?

We may use and disclose your personal information for the following purposes.

General purposes We use your personal information for is to:

- provide the services that you request;
- do all things necessary to administer those services;
- research, develop, manage, protect and improve our services and vehicles;
- communicate with you regarding your vehicle, safety, arrangements with us and other matters;
- investigate, prevent and deal with fraud, unlawful activity and breaches of our agreement with you;
- conduct customer satisfaction surveys and inform you of improvements to our services;
- and
- maintain and develop our software and other business systems.

Disclosure to third parties We may disclose your personal information to third parties around the world including:

- other members of Drive Ride Explore
 - your company or organisation if you use our services under a corporate account;
 - credit card providers;
 - credit reporting agencies (see 'Payment default' below) and fraud checking agencies;
 - debt collection agencies, if you default in payment of amounts owed to us;
 - councils, government and private organisations responsible for the processing of traffic related infringements;
 - in relation to an accident or claim, insurers, the police and other persons involved in the accident or claim;
 - driver licensing authorities; and
 - government, regulatory and law enforcement agencies where the disclosure is required or authorised by law.
- Use or disclosure for direct marketing purposes We may use and disclose your personal information to offer you products and services provided by Drive Ride Explore. We may continue to provide these offers to you by email or telephone, or any other form of communication until you opt out. You can opt out by indicating your preference on the Rental Document or by contacting us.
- Payment default If you default in the payment of any rental fees or charges to us, we may give information about you to a credit reporting body for some or all of the following reasons: to obtain a credit report about you; to allow the credit reporting body to create or maintain a credit information file about you; and to list your default and the debt on that credit information file.